



## Communications Officer

Are you looking for a rewarding career in public safety?

Do you want to be part of a team environment?

Do you possess a passion for helping others and performing a critical role in the community?

Can you remain calm and make good decisions under stressful conditions?

Can you multi-task and utilize modern software technology proficiently?



The NRV 911 Authority was formed to plan and implement a new state of the art regional 9-1-1 emergency communications center to dispatch police, fire, and rescue agencies. The regional center will consolidate the emergency communications functions for Montgomery County, the Towns of Blacksburg and Christiansburg, and Virginia Tech. The center operations will be located on the fourth floor of the Montgomery County Public Safety Building located at 1 East Main Street in Christiansburg, Virginia.

**Phone: 540-391-4460**

**[www.nrv911.org](http://www.nrv911.org)**

## OUR MISSION STATEMENT

*The mission of the New River Valley Emergency Communications Regional Authority is to provide quality and reliable 911 dispatch and emergency communication services to the community and agencies we serve. Our partnership will promote interoperability, collaboration and convey the highest level of professionalism. Our commitment to excellence in public safety will foster a safe environment and promptly respond to the needs of our citizens.*



*The New River Valley Emergency Communications Regional Authority is now accepting applications for hard-working, motivated individuals who want to make a difference in our community and for the agencies we serve.*

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**9-1-1 dispatchers save seconds,  
seconds save lives.**



## Benefits

The NRV 9-1-1 Authority offers a comprehensive benefits package and competitive wages to attract and retain employees looking for a rewarding career. On the job training is provided and designed to build skills as a valuable team member.

We also include:

- Paid Leave
- Paid Medical and Dental Insurance
- Retirement Plan
- Paid Life Insurance
- Voluntary Optional Insurance Plans

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## Basic Job Requirements

- Must be citizen of the United States
- Must be 18 years of age
- High school diploma or G.E.D. equivalent
- Possess a valid Virginia Driver's License or ability to possess within 30 days
- Ability to read and follow oral and written instructions
- Must be able to work an assigned 12 hour shift (day or night) including weekends and holidays
- Knowledge of computer operations sufficient to enter, retrieve and understand data
- Proficient typing skills

## Special Requirements

- Successfully complete all phases of pre-employment screening
- Pass a pre-employment criminal background investigation
- Successful completion of 40 hour Virginia DCJS basic academy upon appointment to position
- Successfully obtain required certifications within a reasonable amount of time upon appointment to position

**The New River Valley Emergency Communications Center is an equal opportunity employer.**

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## Our Regional Facility



Emergency Operations Center Floor Plan



Training Room



Break Room with Balcony



Individual Lockers